



BEST SECURITY SERVICE

We are Registered Under Private Security Agencies
Regulation Act , 2005 (PSARA)



www.dellcom.in

**DELLCOM FACILITY
MANAGEMENT SERVICES PVT. LTD.**

Contact : 09028470589 | 07385166022

About Dellcom...

In today's world of growing businesses and technologies, security has become major concern for everyone.

Safety of our loved ones to security of our assets.

DELLCOM FACILITY MANAGEMENT SERVICES PVT LTD has come in existence as a result of vast experience in all Security aspect after rigorous Training and Experience in security field as being rendered many years in Indian Army as well as in commercial Security & Facility Services Field.

We specialize in providing professional security services to meet your requirement. We apply innovative relevant security solution to provide our customers absolute peace of mind. We ensure reliable security services over all Pune and PCMC.

We have a good team of security staff, who are professionals in the field of security and Ex-serviceman drawn from all three forces of our nation. Our manpower resources constitute mainly and also trained civilians to provide Security Services to industrial, residential, commercial, care taker facility, intelligence. We also provides armed and unarmed care taker solutions for corporate, MALL, events, hotels, resorts, Traffic Warden, Telecom Installations, Real Estate etc. with a common MOTO "Protection of Person, Property, Environment, and Emotions" with complete Integrity, Loyalty, Priority and dedication.

Providing Right Solution for all Your Security Need



Our Services ...

SECURITY
SERVICES

HOUSEKEEPING

BOUNCER

FACILITY
MANAGEMENT

MANPOWER

Our
Service
Sector

- Commercial
- Industries
- Healthcare
- Bank / ATM
- Retail
- Hotel / Malls
- Hospital
- School / College
- Residential
- Government
- Societies
- Construction Sites

Security Services...

We provide security guards and security services to all sectors. Our guards are well trained and perfectly observant to handle the visitors' flow at any business establishment's entrance. We arrange a mock drill to get exposure to handle any unforeseen situation. If you require a company that can give you the best security support for making your corporate premises safe and secure, you can count on us with full confidence.

Housekeeping Services...

With the help of these men and machines, we have served many industrial or corporate cleaning efficiently. Thus, we have emerged as a one-stop solution to all of your cleaning requirements because your premises should be cleaned thoroughly by professionals every day to keep it looking great and smelling fresh and making it ready for visitors like client, employees, etc

Bouncer Services...

"Your safety is our priority. Hire smart, focused and enthusiastic Bouncers to improve your security level" Whether hiring bouncers for personal or professional reasons, contact Dellcom ! We are a leading security service provider in Pune.

Facility Services...

Facility management is a vast field covering housekeeping, gardening, plumbing, guarding & various other services. Especially at Dellcom, you get support for all major facility management services. We don't believe in giving you assurances for the services that we cannot serve. We are a straightforward agency believes in providing effective services in which we are specialized. Our facility management aims to fit your needs well.

Training

As our country lacks formal structure to impart quality training in the areas of Security & Fire Safety at the functional level, we have taken upon ourselves the task of filling this void and hence are our focused -emphasis on Training. Similarly, we have a in house training facility for Facility & Corporate services also. With the kind of Armed Forces and civil background experience that we have, we feel that we are best suited to fill this role.

We undertake total training packages comprising:-

- Identification of training needs.
- Conceptualization of training policy.
- Preparation of training manual & material.
- Drawing up of training syllabus, schedules and programmers.
- Conduct of training capsules in the areas of Facility services, corporate services, Security Services & Fire Safety services.

Other features of our training package are:-

- Separate training capsules for housekeeping staff, Office assistants, Corporate drivers / Chauffeurs, security guards/firemen and for mainstream staff of the Organization.
- Residential training package at our location, OR alternatively.
- Conduct of training in situ if the client desires.
- Content biased towards practical handling of systems & situations, mock drills/ exercises, case studies & role plays etc.

SECURITY & FIRE SAFETY TRAINING CONTENT SALIENT ASPECTS

- Physical Security & Safety procedures & Standing Orders.
- Charter of duties and Code of Conduct- Guards/Firemen.
- Equipment Demonstration & Handling – Fire Extinguishers, First Aid Fire Fighting Equipment, Hydrant System, Sprinklers and Security equipment such as Door Frame Metal Detector, Hand Held Metal Detectors, Stun Guns, Tracer Weapons etc.
- Security & Fire Safety Systems-Functioning and Operating Procedures: Intrusion Detection Systems, Access Control Systems, Surveillance Devices, Fire Detection & Alarm Systems etc.
- Fire Fighting & Evacuation Drills.
- Rehearsal of contingency plans in the event of Bomb Threat, Bomb Blast, Civil Strife/ Riots and Natural Calamities.
- Rehearsal of BCPs,
- Communications
- Organization of Control Room and Maintenance of Log.
- Filing of Incident Reports and Follow Up.
- Intelligence Gathering & Sifting.
- First Aid & Emergency Medical care.
- Inter-personnel Relations, Behavioral Dynamics.



IN-HOUSE TRAINING

Regular in house training programs are conducted for Security Guards and supervisory Staff. "On the Job" training for guards is organized in respective location by our Field Managers and training team members. The subjects normally covered are as given below:

- Security. ■ Vigilance ■ Investigation ■ First Aid. ■ Fire Fighting. ■ Telephone Manners.
- Awareness on Electronic surveillance equipments. ■ Motivation and Man – Management.
- Contingency drills for emergencies.
- Besides above training on attitudinal change, security as a services industry, work culture/ ethics are also imparted.



Client Satisfaction -It is on Top Priority.

- **We serve-Quality and Integrity.**
- **We Ensure-Assure Service standards.**
- **We Always-Beyond Expectations.**
- **We Redefined-Quality Standards.**
- **We Are-Expert service provider.**
- **Our services-Professional and Cost Effective.**

We DELLCOM FACILITY MANAGEMENT SERVICES PVT LTD Provided Security Services as per the requirement of your Society/industry /Firm keeping in mind the norms laid down by the guard board/minimum Wages. The selection of Security Personnel are on the basis of their Physical, Educational and Medical Standards laid down by us and trained to handle Security and Vigilance responsibilities to the best of their abilities. We ensure that Our Security personnel are honest and loyal with high level of integrity. They are well trained in various security procedures as per the SOPs of the company. Fire Fighting, first Aid and loss prevention techniques are imbibed through periodic training. We provide smartly Uniformed, trained and well supervised Guards who are responsible for Security and Safety of Assets, properties and Personnel against losses due to Thefts, Pilferages, intrusions, Fire and various unwarranted threat perceptions.

We are pleased to introduce ourselves as an ultimate one stop in the Security Services. “DELLCOM FACILITY MANAGEMENT SERVICES PVT LTD” is an organization of Armed Forces Retired combatant soldiers of Army, Navy and Air Force as well as multi skilled civilians.





OUR CLIENTS



Kyriad HOTEL



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